

**DRAFT
CITY OF PLYMOUTH**

Subject: Customers and Communities Overview and Scrutiny Panel Quarterly Scrutiny Report

Committee: Customers and Communities Overview and Scrutiny Panel

Date: 20 January 2011

Cabinet Member: N/A

CMT Member: Director for Community Services

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Key Decision: No

Ref: PC/HLW

Part: I

Executive Summary:

This report sets out a review of the Customers and Communities Overview and Scrutiny Panel for the first quarter of 2010/11.

Corporate Plan 2010-2013:

The Customer and Communities Overview and Scrutiny Panel provides strategic scrutiny of the following Corporate Improvement Priorities and key areas:

The Customer and Communities Overview and Scrutiny Panel provides strategic scrutiny for the following City and Council Priorities –

- Reduce Inequalities
- Value for Communities

**Implications for Medium Term Financial Plan and Resource Implications:
Including finance, human, IT and land**

None.

Other Implications: e.g. Section 17 Community Safety, Health and Safety, Risk Management, Equalities Impact Assessment, etc.

None.

Recommendations and Reasons for recommended action:

The report is noted.

Alternative options considered and reasons for recommended action:

N/A.

Background papers:

Customers and Communities Overview and Scrutiny Panel minutes.

Sign off: N/A

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Customers and Communities Overview and Scrutiny Panel Quarterly Report

1. Introduction

1.1 This report sets out a review of the Customers and Communities Overview and Scrutiny Panel for the second quarter of 2010/11, incorporating meetings held on 6 September 2010, 18 October 2010 and 15 November 2010.

2. Scope of the Overview and Scrutiny Panel

2.1 The Customers and Communities Overview and Scrutiny Panel is primarily concerned with the strategic scrutiny of the following City and Council Priorities and key areas –

- Reduce Inequalities
- Value for Communities

2.2 The detailed terms of reference for the panel are contained in Appendix 1.

2.3 The panel consists of the following Members and officers;

Title	Name	Attendance (3 meetings)
Councillor (Chair)	Ball	3
Councillor (Vice Chair)	McDonald	1*
Councillor (Vice Chair)	Coker	2
Councillor	Mrs Beer	3
Councillor	Mrs Bragg	1
Councillor	Delbridge	3
Councillor	Martin Leaves	0
Councillor	Mrs Nicholson	3
Councillor	Smith	3
Councillor	Vincent	3
Lead Officer	Pete Aley	2
Democratic Support Officer	Helen Wright	3

* Following confirmation at Full Council on 11 October 2010 the Vice Chair changed.

2.4 The panel, through strategic and operational scrutiny, supports the following Cabinet Members and Council Management Team member –

Title	Name
Cabinet Member for Finance, Property, People and Governance	Councillor Bowyer
Cabinet Member for Community Services (Safer and Stronger Communities and Leisure, Culture and Sport)	Councillor Brookshaw
Cabinet Member for Customer Services	Councillor Jordan
Cabinet Member for Community Services (Street Scene, Waste and Sustainability)	Councillor Leaves
Director for Community Services	Carole Burgoyne

2.5 The panel has a budget of £2,000 to support the scrutiny work.

3. Key Achievements to Date

3.1 The panel has now met on three occasions. Meetings have been well attended by panel members. A positive contribution has been made to support the strategic and operational overview in particular the following achievements have already been made –

- the panel continued to monitor the Plymouth Life Centre and leisure related projects. A further update would be provided to 20 January 2011 meeting on the progress to date of the project.
- following approval of the Overview and Scrutiny Management Board the panel scrutinised the Chief Constable's report from the Police Authority meetings.

the panel raised concerns relating to trouble at the match at Home Park between Plymouth Argyle and Exeter City which took place on 9 November 2010 and requested the attendance of a police representatives and other stakeholders at its next meeting, to discuss policing arrangements for this match. Superintendent David Sumner, the match commander would be attending the panel's next meeting in January.

- following consideration of a report on the overview of the allotments service, the panel requested officer attendance together with the Cabinet Member for Community Services (Street Scene, Waste and Sustainability) to respond to questions it wished to raise.
- the panel scrutinised the Licensing Act 2003 Statement of Licensing Policy which included the Cumulative Impact Policy. The panel recommended the adoption of the draft policy and in particular supported the proposals relating to the classification of films with tobacco imagery and the ratio of door supervisors required; and the Cumulative Impact policy remained in place.

the panel also recommended to Cabinet that the police were encouraged to provide evidence relating to off licences with a view to assisting consideration of whether they should be included within the Cumulative Impact policy.

- the panel gave feedback on problems with implementing Localities working arising from small sections of a few wards being in the "wrong" Neighbourhoods. As a result, the Portfolio holder and Shadow Portfolio holder held talks and some immediate minor changes to boundaries are being proposed.

4. On the Horizon

- 4.1 The panel will be scrutinising the leisure management contract which forms part of its monitoring of the Plymouth Life Centre and also undertaking an evaluation review of Locality Working.

5. Recommendation

- 5.1 That the progress of the Customers and Communities Overview and Scrutiny panel is noted by the Overview and Scrutiny Management Board.

Customers and Communities Overview and Scrutiny Panel

Terms of Reference

- To review new and existing policies and consider how they may be improved and developed;
- To monitor the budget and performance of the Cabinet Member, Department and partners to ensure that the priorities for the area are being delivered upon;
- To monitor performance against the relevant Corporate Improvement Priorities;
- To review Policies within the Budget and Policy Framework;
- To consider Equality Impact Assessments against new and existing policies;
- To investigate local issues to find out how the council and its partners can improve to meet the needs of local people;
- To make recommendations about service delivery to the Cabinet (via the Board)
- To review and scrutinise the performance of partner organisations
- To set up Ad-Hoc Working Groups as and when required;
- To produce quarterly progress reports to go to the management board

Policy areas

- Customer Services
- Environmental Services
- Safer Communities
- Leisure, Culture and Sport
- Environmental regulation
- Crime and Disorder (This Panel will take on the role of the Crime and Disorder Overview and Scrutiny Panel)

Cabinet Members

- Street Scene, Waste and Sustainability
- Customer Services, Performance and Partnerships
- Safer and Stronger Communities
- Leisure, Culture and Sport

Directorates

- Community Services
- Corporate Support

Corporate Improvement Priorities (CIPs)

- Customers Service (CIP 1)
- Culture and Leisure (CIP 6)

LSP Link

- Safe and Strong

Membership

The Chair of the Panel shall serve on the Overview and Scrutiny Management Board. The Customers and Communities Overview and Scrutiny Panel will be chaired by a Member of the majority political group with the vice-chair from the opposition political group. All Members of the panel will adhere to the general rules of Overview and Scrutiny.